# There is No Generation Gap Here: Treating Patients from 8 to 98 Presented by Carol A. Jahn, RDH, MS

cjahn@waterpik.com

#### **Disclosures:**

### Water Pik, Inc

- Designed and developed this course
- Manufactures and distributes products addressed in this course
- Provided an educational grant to support this course

### Carol A. Jahn, RDH, MS

- Is employed by Water Pik, Inc as the Director of Professional Relations & Education
- Serves on the board of the RDH Magazine, Access, and the corporate council for Dimensions of Dental Hygiene

•	Is the Leadership Development Chair for ADHA and a delegate for ADHA to the International Federation of Dental Hygienists
1.	Multiple generations in the workforce.
2.	What are the top risk factors for death & disability?
3.	Poor diet + Sedentary life style = Obesity
4.	Tobacco
5.	The growing epidemic of diabetes
6.	Cardiovascular disease – the #1 killer of men & women begins in childhood
	High blood pressure

7.	Periodo	Periodontal debridement – best tools						
8.	Aspiration pneumonia							
9.	Disabilities							
	a.	Alzheimer's						
	b.	Osteoporosis/Hip fractures						
	C.	Arthritis						
	d.	Joint replacement						
	e.	Hearing and vision loss						

• High cholesterol

10. RX Medica	tions and RX abuse						
11. Caries Mar	nagement						
12. Evidence f	or self-care						
a. Flo	OSS						
b. Int	terproximal brushes						
c. Or	al irrigation/water flossing						
SKILLED INQUIRY:	Medical History						
	ore about your						
	<ul> <li>What does your doctor say about your</li> <li>Is there any medication that you are supposed to take but don't or don't take in the full dosage</li> </ul>						
	lications can impact your mouth by causing more bleeding or affecting the anesthetic u may need, so is there anything you take that perhaps you didn't list?						
•I know it ca	an be awkward or embarrassing to disclose some of your personal medical						
condition	ation in a dental office, and we don't want to make you uncomfortable, but many ons, like hepatitis C or recreational drug use can impact your care and/or your oral so it is important for us to know everything.						

Do you take any type of herbals or supplements like (fish oil, Vitamin D, etc.)?
Do you take any over-the-counter medication like (Tylenol, a low-dose aspirin, etc.)?

•Since we last saw you, how would you rate your overall health and why?

•Anything else? What else? What would like me to know?

## SKILLED INQUIRY: Assessing Smoking for Periodontitis & Oral Cancer Risk Do or have you ever used tobacco products (cigarettes, cigars, pipes, spit tobacco)?

- If yes, are you a current user? How much per day?
  - Do you use more than one product?
- If no, did you ever use tobacco products?
  - How much did you use?
  - When did you quit?

#### Do you smoke any other products?

- Marijuana medical or recreational
- Herbal/Bidi/Clove or flavored cigarettes
- E-cigarettes/vaping

# Are you or your children exposed to 2 hand smoke?

If yes, how frequently (per day or week)

#### Have you ever made any attempts to quit?

- If yes, when was your most recent attempt?
- What has been your biggest challenge with quitting?
- Will you make another attempt to quit?

#### **SKILLED INQUIRY: Assessing diabetes risk**

#### Have you ever been tested or told that you have diabetes?

- If no, and patient has frequent oral abscesses and/or a delayed/lack of healing from SRP, referral to a physician may be warranted.
- If yes, which type of diabetes do you have?
  - How long have you been diagnosed?
  - If you have type 2, how long do you think you went undiagnosed.

#### Have you ever been told you have prediabetes (insulin-resistance or glucose intolerance?

- If yes, when were you diagnosed?
- Have you been retested?
- What steps have been taken to treat your condition?

#### How would you assess your diabetes management?

- Do you use a glucometer? How often? Readings?
- What is your A1C? When was that test last conducted?
- Can we contact your physician to get a copy of the test results

#### What type of medication do you take?

- Oral meds or insulin?
- If insulin, do you use injections or a pump?
- Do your medications make your mouth feel dry?

#### **RESOURCES:**

#### **Dealing with Change:**

- Books on change by Chip and Dan Heath; www.heathbrothers.com

  - Switch: How to change things when change is hard
  - Made to Stick
- Book on Motivational interviewing/coaching with dental patients

Health Behavior Change in the Dental Practice, Ramseier & Suvan, 2010

#### **Confidence & Empowerment**

- The Confidence Code by Claire Shipment & Katty Kay: http://theconfidencecode.com/
- Lean In by Sheryl Sandberg; <a href="https://leanin.org/">https://leanin.org/</a>
- Presence by Amy Cuddy; www.amazon.com Ted Talks: https://www.ted.com/talks/amy\_cuddy\_your\_body\_language\_shapes\_who\_you\_are\_

#### **Evidenced Based Practice/Systematic Review:**

- The Cochrane Library: <a href="http://www.cochranelibrary.com/">http://www.cochranelibrary.com/</a>
- American Dental Association Center for Evidence-Based Dentistry http://ebd.ada.org/en
- Corporate research: https://www.nytimes.com/roomfordebate/2016/09/20/the-cost-ofcorporate-funded-research/the-quality-of-medical-research-not-its-source-of-funding-is-what-
- Good Clinical Practice Guidelines: https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3097692/
- Institutional Review Board/IRB: https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3097692/

#### **Practice Guidelines:**

- Standards for Clinical Dental Hygiene Practice, <a href="http://www.adha.org/practice">http://www.adha.org/practice</a>
- Clinical Practice Guideline: Nonsurgical Treatment of Periodontal Disease: http://ebd.ada.org/en/evidence/guidelines/nonsurgical-treatment-of-chronic-periodontitis
- Cochrane Library: Supportive periodontal therapy for maintaining the dentition in adults treated for periodontitis: http://onlinelibrary.wiley.com/doi/10.1002/14651858.CD009376.pub2/full
- Clinical Practice Guideline: Evaluation of Potentially Malignant Disorders of in the Oral Cavity: http://ebd.ada.org/en/evidence/guidelines/oralcancer?source=promospots&content=OralCancerGuidelines&medium=ADANews&campaign=Be
- Clinical Practice Guideline: Professional-applied and prescription strength, home-use topical fluoride agents for caries prevention: http://ebd.ada.org/en/evidence/guidelines/topical-
- Clinical Practice Guideline: Fluoride toothpaste in young children for caries prevention http://ebd.ada.org/en/evidence/guidelines/fluoride-toothpaste-for-young-children
- FDA/ADA Dental radiographic examinations: recommenders for patient selection and limiting radiation exposure: http://www.ada.org/~/media/ADA/Publications/ADA%20News/Files/Dental Radiographic Exa minations 2012.pdf?la=en
- A guide to reporting CDT 4346: http://www.ada.org/~/media/ADA/Publications/Files/D4346EducationGuidelines Final2016Ma y17.pdf?la=en
- Clinical Practice Guidelines for the recall and maintenance of patients with tooth-borne and implant borne dental restorations: http://jada.ada.org/article/S0002-8177(15)01154-X/pdf
- Prevention of Infective Endocarditis: http://circ.ahajournals.org/content/early/2007/04/19/CIRCULATIONAHA.106.183095
- Appropriate Use Criteria for the management of patients with orthopaedic implants undergoing dental procedures:
  - file:///C:/Users/cjahn/Downloads/PDUP%20AUC%20Hardopy 10.31.16%20(3).pdf
- CAMBRA: caries management by risk assessment: https://dentistry.ucsf.edu/research/cambra
- **Evidence-**based clinical practice guideline for the use of pit and fissure sealants: http://ebd.ada.org/en/evidence/guidelines/pit-and-fissure-sealants

• **Cochrane:** Can xylitol used in products like sweets, candy, chewing gum and toothpast help prevent tooth decay in children and adults: <a href="http://www.cochrane.org/CD010743/ORAL\_can-xylitol-used-in-products-like-sweets-candy-chewing-gum-and-toothpaste-help-prevent-tooth-decay-in-children-and-adults">http://www.cochrane.org/CD010743/ORAL\_can-xylitol-used-in-products-like-sweets-candy-chewing-gum-and-toothpaste-help-prevent-tooth-decay-in-children-and-adults</a>

#### **Tobacco Information:**

- Smoking facts: https://www.cdc.gov/tobacco/data\_statistics/fact\_sheets/fast\_facts/index.htm
- E-cigarettes: A report of the US Surgeon General: <a href="https://e-cigarettes.surgeongeneral.gov/documents/2016">https://e-cigarettes.surgeongeneral.gov/documents/2016</a> SGR Exec Summ 508.pdf
- Smoking cessation: https://www.cdc.gov/tobacco/data\_statistics/fact\_sheets/cessation/quitting/index.htm

#### **Diabetes**

- American Diabetes Association: www.diabetes.org
- National Diabetes Statistics Report, 2017:
   <a href="https://www.cdc.gov/diabetes/pdfs/data/statistics/national-diabetes-statistics-report.pdf">https://www.cdc.gov/diabetes/pdfs/data/statistics/national-diabetes-statistics-report.pdf</a>
- Cochrane Library: Treatment of periodontal disease for glycaemic control in people with diabetes mellitus: <a href="http://onlinelibrary.wiley.com/doi/10.1002/14651858.CD004714.pub3/full">http://onlinelibrary.wiley.com/doi/10.1002/14651858.CD004714.pub3/full</a>

#### Self-care

- Cochrane Library: Report on flossing for the management of periodontal disease and dental caries in adults
  - o <a href="http://www.cochrane.org/CD008829/ORAL">http://www.cochrane.org/CD008829/ORAL</a> flossing-to-reduce-gum-disease-and-tooth-decay
- Cochrane Library: Interdental brushing for the prevention and control of periodontal diseases and dental caries in adults: http://onlinelibrary.wiley.com/doi/10.1002/14651858.CD004714.pub3/full
- ADA Seal of Acceptance: http://www.ada.org/en/science-research/ada-seal-of-acceptance

#### Waterpik® Water Flosser; www.waterpik.com

- To order **brochures or get pricing** info: 800-525-2020 or <a href="https://www.waterpik.com/oral-health/pro/order-support/">https://www.waterpik.com/oral-health/pro/order-support/</a>
- To request a lunch and learn: www.waterpik.com/oral-health/pro/lunch-learn/signup.cshtml
- **Research** abstracts: <a href="https://www.waterpik.com/oral-health/pro/clinical-research/">https://www.waterpik.com/oral-health/pro/clinical-research/</a>
- Trial unit offers: https://www.waterpik.com/oral-health/pro/trial-offers/
- Free self-study courses (worth 3 CEs each): <a href="https://www.waterpik.com/oral-health/pro/education/">https://www.waterpik.com/oral-health/pro/education/</a>
- Patient videos: <a href="https://www.waterpik.com/oral-health/pro/education/">https://www.waterpik.com/oral-health/pro/education/</a>
- Professional products (prophy angles, paste, fluoride varnish): <a href="https://www.waterpik.com/oral-health/pro/dental-supplies/">https://www.waterpik.com/oral-health/pro/dental-supplies/</a>